St. Charles Public Library
Strategic Plan 2018

Top 6 Long Term Goals

1. Maintain and enhance the Library's fiscal strength and stewardship
2. Increase cooperation and communications to better serve marginalized members of the community
3. Develop a long-term plan for technology on a comprehensive basis
4. Undertake a space needs and utilization assessment
5. Undertake a holistic organizational review
6. Become a "destination" for users and the community

Top 6 Short Term Goals

1. Complete the building renovation and/or expansion plan
2. Develop a strategy District 303 students into service network
3. Enhance organizational development and advancement
4. Implement a long-term technology plan
5. Maintain the Library's fiscal strength and stewardship
St. Charles Public Library Strategic Plan 2018

To support the growth and creativity of the individual and foster the spirit of community and local economy.

New Core Values

Excellence
- Services
- Collections
- Staff
- Partnerships (D303)
- Becoming a destination in the community

Stewardship
- Responsible spending
- Transparent actions
- Showing value of investment in all that we do and offer

Innovation
- Expanded or renovated building
- Cutting edge technology offerings
- Being leader of leaders
- Evaluation of services

Patron-Centric
- Quality patron service = quality staff = professional development
- Relevant services patrons want and need
- Efficient processes with patron needs first
- Partnerships (D303, businesses, non-profits, etc.)
- Continual evaluation of patron/community needs

Connect With Us

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