St. Charles Public Library Strategic Plan 2018

Top 6 Long Term Goals

Top 6 Short Term Goals



Develop a long-term plan for technology on a comprehensive basis



Maintain and enhance the Library's fiscal strength and stewardship



Continue the use of user-centric processes and services



Increase cooperation and communications to better serve marginalized members of the community



Complete the building renovation and/or expansion plan



Develop a strategy District 303 students into service network

Undertake a space needs and utilization assessment



Implement a long-term technology plan



Enhance organizational development and advancement



Undertake a holistic organizational review



Become a "destination" for users and the community



Maintain the Library's fiscal strength and stewardship



St. Charles Public Library One South Sixth Avenue St. Charles IL 60174 630-584-0076 scpld.org

St. Charles Public Library Strategic Plan 2018

To support the growth and creativity of the individual and foster the spirit of community and local economy.

New Core Values





Excellence

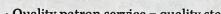
- Services
- Collections
- Staff
- Partnerships (D303)
- Becoming a destination in the community

Stewardship

- · Responsible spending
- Transparent actions
- · Showing value of investment in all that we do and offer

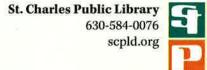
Innovation

- · Expanded or renovated building
- Cutting edge technology offerings
- · Being leader of leaders
- Evaluation of services



- Quality patron service = quality staff = professional development
- · Relevant services patrons want and need
- Efficient processes with patron needs first
- Partnerships (D303, businesses, non-profits, etc.)
- Continual evaluation of patron/community needs

Connect With Us





Live Chat on our website scpld.org/live-chat



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