

St. Charles Public Library Strategic Plan 2018

Top 6 Long Term Goals

Top 6 Short Term Goals



St. Charles Public Library
One South Sixth Avenue
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scpld.org

St. Charles Public Library Strategic Plan 2018

To support the growth and creativity of the individual and foster the spirit of community and local economy.

New Core Values



Excellence

- Services
- Collections
- Staff
- Partnerships (D303)
- Becoming a destination in the community



Stewardship

- Responsible spending
- Transparent actions
- Showing value of investment in all that we do and offer



Innovation

- Expanded or renovated building
- Cutting edge technology offerings
- Being leader of leaders
- Evaluation of services



Patron-Centric

- Quality patron service = quality staff = professional development
- Relevant services patrons want and need
- Efficient processes with patron needs first
- Partnerships (D303, businesses, non-profits, etc.)
- Continual evaluation of patron/community needs

Connect With Us

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Live Chat on our website scpld.org/live-chat



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