

St. Charles Public Library

2021-2022

Annual **REPORT**



LIBRARY BOARD PRESIDENT'S MESSAGE



To our patrons and members of the community,

As we navigate the new normal of the world, I am proud to share the many accomplishments of the St. Charles Public Library following some of the most unprecedented years in our history.

Since our grand re-opening last year, our patrons have enjoyed the new Library space and all it offers. State-of-the-art technology, as well as a new drive-up window, have delivered the contemporary features that patrons have been looking for. At the same time, the Carnegie restoration honors the Library's rich past.

In January, a startling safety incident occurred at the Library. Shortly thereafter, we saw an outpouring of compassion from our community and neighboring libraries that will not soon be forgotten. Once all safety concerns were addressed, staff shifted focus back to making our Library a top destination for our community.

The renovation was once again celebrated on May 13, 2022, when the Library received the Civic Award at the 100th Annual Charlemagne Awards event. The Library was acknowledged for having "been in business" for over 100 years and for also receiving a Community Image Award recognizing the Library's renovation and expansion project.

The Library staff's commitment to this community is part of what makes our Library great. Through the changes over the past few years, the majority of the staff voted in favor of representation by the

*Since our grand re-opening last year,
our patrons have enjoyed the new
Library space and all it offers.*

-Robert T. Gephart

AFSCME Union. We have worked diligently with staff throughout the summer with contract negotiations and look forward to a fair contract in the near future.

We are excited about what is in store for our Library. With the recent departure of our previous library director, we look forward to appointing a new

director in the coming months who will encompass our vision and take the lead in creating a new strategic plan.

We hope you find the information in this annual report helpful and insightful. It truly is the culmination of many individuals' hard work, and we are proud to share what your Library has contributed to the community this past year.

Robert T. Gephart
Library Board President

STATISTICS AND COLLECTION MANAGEMENT INFORMATION

EMPLOYEE POPULATION BY GENERATION

The generational breakdown of our staff population is as follows with millennials expanding beyond Generation X and both those generations exceeding baby boomers.

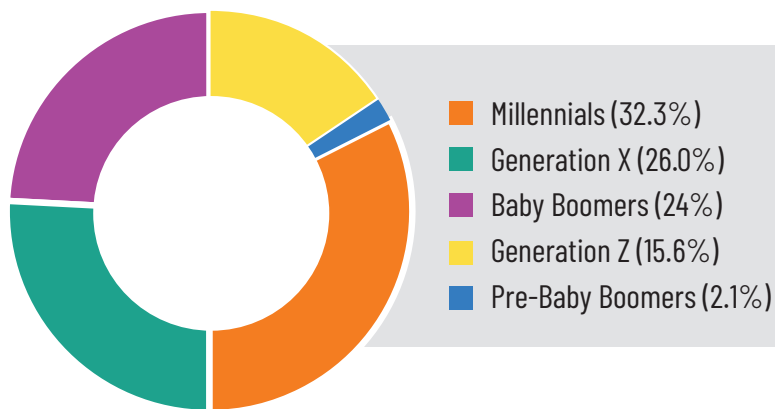
Pre-Baby Boomers: 1925-1945

Baby Boomers: 1945-1964

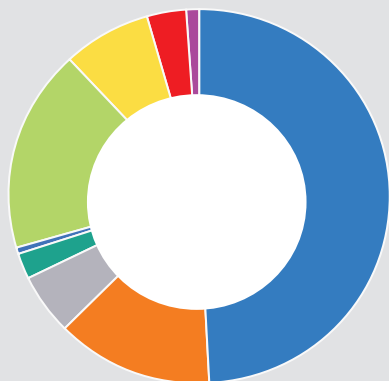
Generation X: 1965-1980

Millennials: 1981-1996

Generation Z: 1997-2012



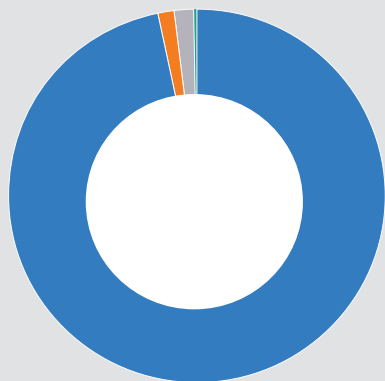
Expenditures



- Salaries and Benefits (49.3%)
- Capital Outlay (17.5%)
- Materials, Electronic Resources (13.4%)
- Administration (7.3%)
- Debt Services (5.1%)
- Automation (3.5%)
- Maintenance, Utilities, Security (2.3%)
- Supplies, Equipment (0.9%)
- Public Programs, Printing (0.7%)

Total Expenditures \$9,840,615

Income Sources



- Local Tax (96.9%)
- Grant, Gifts, Miscellaneous (1.6%)
- Fines, Service Fees, Photocopies (1.3%)
- Interest (0.2%)

Total Expenditures \$8,344,073

LIBRARY



755 Notary Transactions



Study rooms were used by members of the community 4,302 times



Meeting rooms were used by community groups 913 times

BUDGET

The Library's Accounts Payable averaged \$350,000 a month excluding payroll and renovation costs.

COLLECTIONS

Item Category	2020-2021	2021-2022	% Change
Book Additions			
Adult and YA	15,053	15,841	5.2%
Youth Services	7,461	8,934	19.7%
Total	22,514	24,775	10%
Total Book Collection	198,712	203,803	2.6%
AV Additions			
Adult and YA	2,298	2,536	10.4%
Youth Services	1,027	1,153	12.3%
Total	3,325	3,689	10.9%
Total AV Collection	48,171	48,413	0.5%
Withdrawals			
Total	41,442	24,623	-40.6%
Total Downloadable Collection	134,572	146,086	8.6%
Total Materials Collection	381,455	398,302	4.4%



We borrowed **55% more items** than we lent from SWAN libraries.



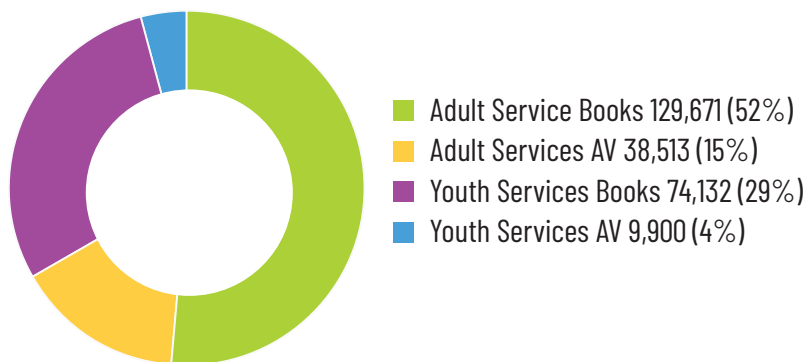
The average time we take to process items that we lend through Online Computer Library Center (OCLC): one day. The average time other libraries take to process items that we ask to borrow through OCLC: eight days.



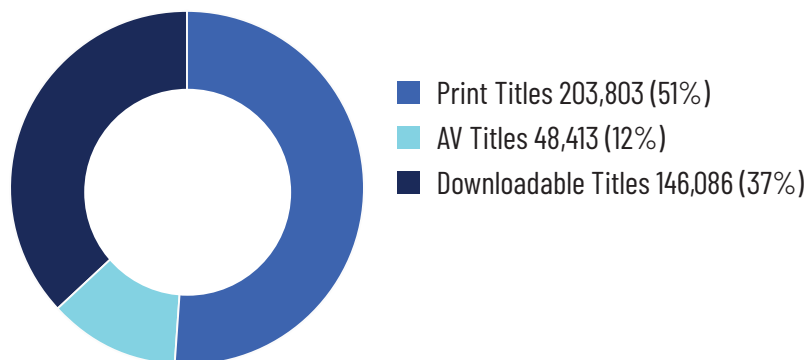
3,393 items were acquired for community book clubs this year. Four new clubs were added to our service. We served 62 total book clubs. Out of the 62, eleven were Library clubs or programs.

Interlibrary Loan Statistics			
ILL statistics			
	2020-2021	2021-2022	% change
Borrowing			
SWAN items borrowed	45,413	63,439	39.7%
OCLC items borrowed	663	1,075	62.1%
Total	46,076	64,514	40%
Lending			
Share items lent	8	24	200%
SWAN items lent	27,536	35,942	30.5%
OCLC items lent	782	1,474	88.5%
Total	28,326	37,440	32.2%

Collection by Department



2021-2022 Total Collection Composition



FACILITIES & SECURITY

During the fiscal year, the Facilities team collected over 39,000 items from the Library's five book drop locations. Patrons appreciate the convenient book drop locations throughout St. Charles, South Elgin, Wayne and Valley View.

The Facilities team received 360 service tickets during the year. The team is maintaining an average 16-hour response rate for new ticket requests with most tickets completed within 36 hours.

ENVIRONMENTAL IMPACT

In keeping with one of our core values to be good stewards and as a supplement to Friends' book sales, we recycle our withdrawals with Better World Books and we have made a positive environmental impact.

Impact Comparisons	2020-2021	2021-2022	% Increase
Books Reused or Recycled	4,224	17,645	318%
Books (lbs)	5,781	24,150	318%
Trees saved	68	284	318%
Water (gallons)	49,264	159,196	223%
Greenhouse Gases (lbs)	9,103	37,608	313%

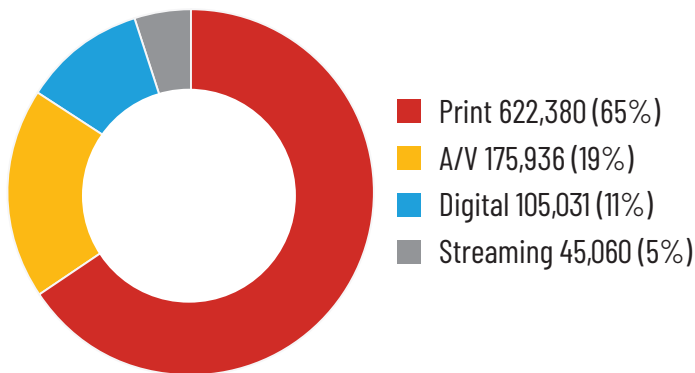


CIRCULATION

Card Type	Number of Cards
Patron	31,138
Outreach	363
D303 Student	353
Non-Resident	215
Exempt	124
D303 Teacher	15
Business	14
Total	32,222

We strive to provide excellent service to the 32,222 library users in the district of approximately 55,889 residents. Besides resident cards, we offer business cards, non-resident fee cards, non-resident fee cards for renters, non-resident property owner cards, District 303 student library cards, teacher cards and services to non-resident cardholders.

Total Circulation



Patrons checked out 61,097 holds at the drive-up window



The Circulation department filled 95,344 holds



433,137 items were checked in

		Adult # of Checkouts	Kids # of Checkouts	Teen # of Checkouts	Total Checkouts of Physical Items
Main Library	Print	245,990	311,844	17,380	575,214
	AV	95,195	66,179	631	162,005
	Total	341,185	378,023	18,011	737,219
Drive-Up Window	Print	27,689	17,604	1,873	47,166
	AV	11,331	2,415	185	13,931
	Total	39,020	20,019	2,058	61,097
Total		380,205	398,042	20,069	798,316

NEW AUTOMATED MATERIAL HANDLER

The addition of an automated materials handler near our Welcome Desk allows most materials returned by patrons to be checked in immediately. St. Charles Public Library material is checked in and moved to designated bins while all other returned items, including items with holds and transit materials, are moved into a separate bin for staff to process.



Main Library	Item Type	Adult # of Checkouts	Kids # of Checkouts	Teen # of Checkouts	Total Checkouts of Physical Items
	Audio Books & Playaways	11,478	10,465	199	22,142
	Board Games	1,531	3,780	9	5,320
	Book Bags	151	—	—	151
	Books	233,298	310,721	17,380	561,399
	CD & DVD-ROMs	17	—	—	17
	DVDs & Blu-rays	61,005	27,655	243	88,903
	Equipment	4,115	748	—	4,863
	Kits	6	1,771	—	1,771
	Music CDs	12,112	1,484	30	13,626
	Periodicals	11,010	1,123	—	12,133
	Playaway Launchpads	3	3,993	—	3,996
	Puzzles	—	3	—	3
	Video Games	6,459	16,280	150	22,889
Drive-Up Window	Audio Books & Playaways	1,482	402	44	1,928
	Board Games	40	36	1	77
	Books	27,577	17,602	1,873	47,052
	DVDs & Blu-rays	7,901	1,359	65	9,325
	Equipment	196	27	—	223
	Kits	1	24	—	25
	Music CDs	1,441	53	2	1,496
	Periodicals	72	2	—	74
	Playaway Launchpads	—	49	—	49
	Video Games	310	465	73	848
	Total Checkouts	380,205	398,042	20,069	798,316

INFORMATION TECHNOLOGY

Service	2020-2021	2021-2022	% Change
3D Printer	28	122	336%
Catalog Instruction, Searching, Holds	14	47	236%
Computer Instruction (Word, Internet, etc.)	249	1,140	358%
Computer Session Time Extension	2	139	6,850%
Copier	99	450	355%
Downloadable Content *	1	11	1,000%
Fax	71	265	273%
Login Help	159	221	39%
Other Details	680	927	36%
Printing	293	1,228	319%
Questions about Reservation	672	536	-20%
Scanner	99	216	118%
Slide/Film Scanner	2	0	-100%
Troubleshooting Equipment	92	142	54%
Wi-Fi Printing	68	277	307%
Total	2,529	5,721	126%

Hours of Patron Computer Use

FY 2019-2020	30,671 hours
FY 2020-2021	1,521.5 hours
FY 2021-2022	12,197 hours
*702% Increase in Total Hours of Patron Computer Use	

Number of Sessions Booked

FY 2019-2020	30,285 sessions
FY 2020-2021	7,814 sessions
FY 2021-2022	14,939 sessions
*91% Increase in Total Sessions Booked	

Guest Pass Requests

The Library issues guest passes for patrons without a SCPLD card.

FY 2019-2020	4,351 passes
FY 2020-2021	617 passes
FY 2021-2022	3,103 passes
*403% Increase in Total Guest Passes	

Number of Scanning Jobs Performed

FY 2019-2020	5,788 sessions
FY 2020-2021	911 sessions
FY 2021-2022	3,645 sessions
*300% Increase in Total Scanning Jobs Performed	

**FY 2021-2022 vs. FY 2020-2021*



WEBSITE

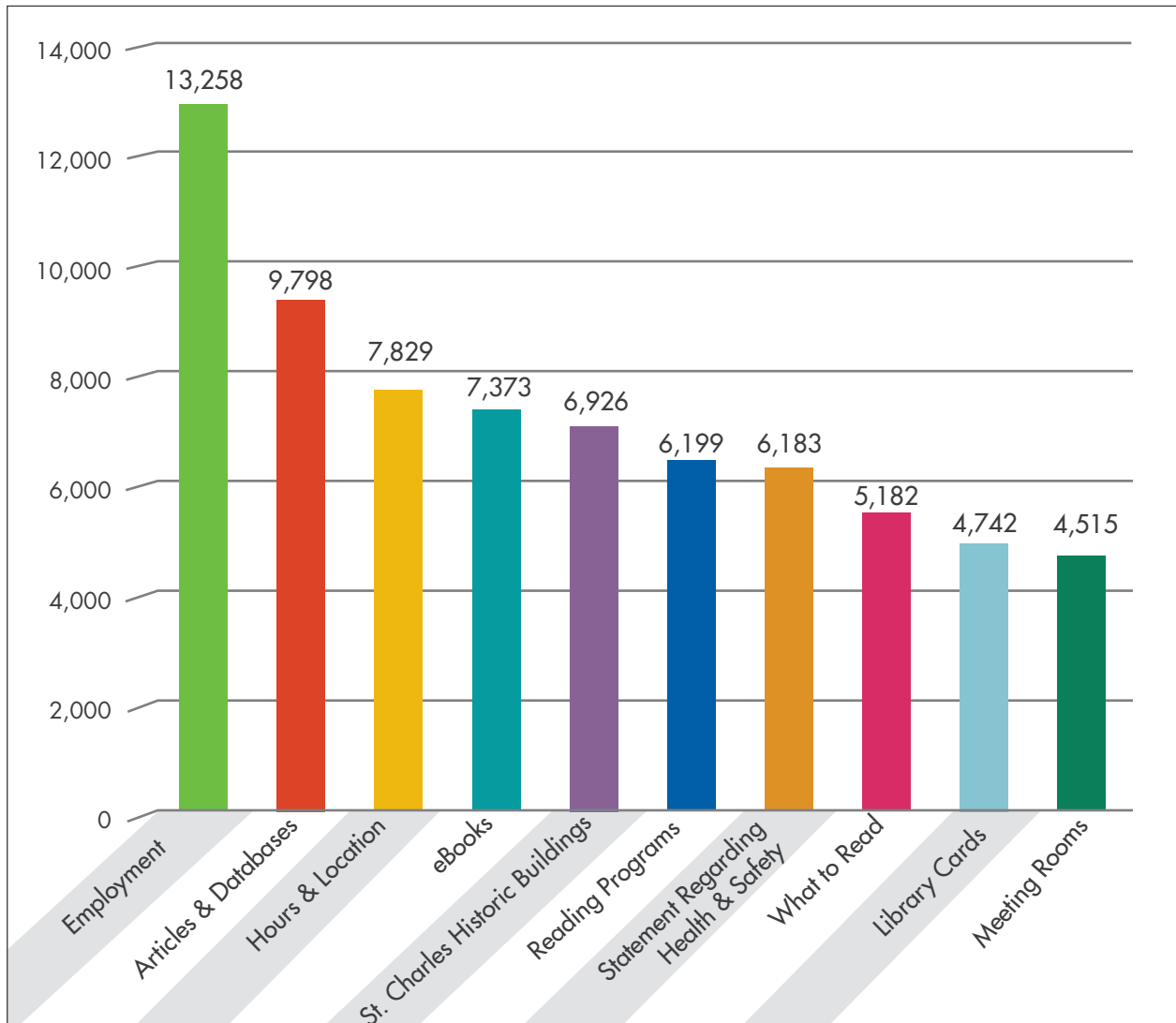
There were 351,518 sessions or visits to our website, a 25% increase from our previous fiscal year, with 143,010 unique visitors.



Total number of page views to the Library website was 582,686

Top Ten Web Page Views

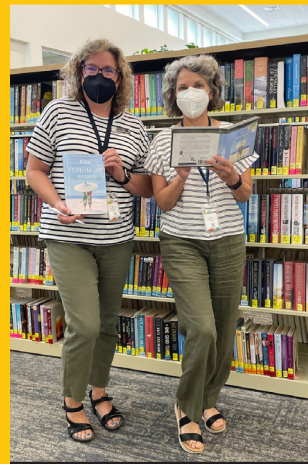
**Not including the Library's main page total of 335,942*



SOCIAL MEDIA

The importance of social media in communicating with the community was once again incredibly important this year as concerns over COVID-19 and masks continued to be an issue. In addition, due to the protesting and Library closure, patrons relied heavily on social media for up-to-date information.

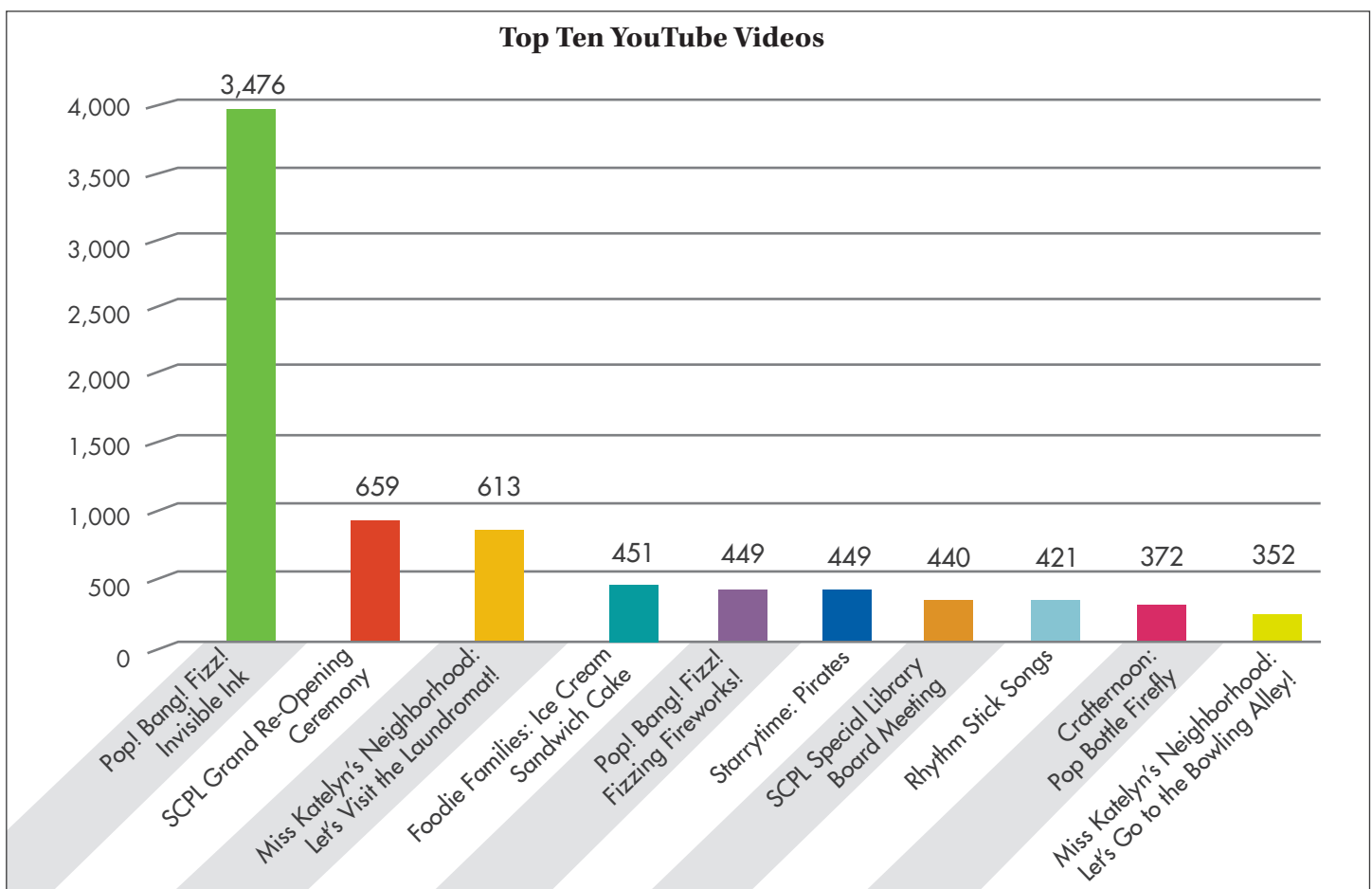
Facebook, Twitter and Instagram posts and photos increased in likes, actions, reach and views. On Facebook, our page visits increased to 10,775 which is a 99.9% increase and our new likes/followers grew by 45.3%. Similarly, on Instagram, our page visits grew by 88.4%.



Our top posts continue to be anything related to our staff—especially popular are the dress alike photos. This year, we posted a variety of photos from our STC Creative classes or programs which proved to be popular.

YOUTUBE STATS

We continued to utilize our YouTube channel for the delivery of adult, teen and kids programming. Videos on our channel received 14,100 views.



COLLECTIONS

Purchase requests for digital items continue to outpace requests for physical materials. We had requests to purchase 648 items for the physical collections and 4,460 requests for digital items. Our sheet music books were moved into a separate collection to make it easier to browse. We also combined the adult graphic novel collection (which was arranged by Dewey Decimal number with the art books) with the YA graphic novels and renamed and relocated that new “Graphic Novel” collection. We also are adding nonfiction titles in a graphic format to that collection. Shifting of course goes along with all of these changes. Thank you to Technical Services for reprocessing items. We added a new comics collection to the high school Loft area for in-library enjoyment.

The Reference and Business Reference collections were consolidated in the Carnegie Room. A variety of business, consumer and health newsletters were moved to one location. The items are now housed in clear plexiglass containers with visible front pages for an improved, more browseable collection.

Our turnover rates reflect changing format preferences by patrons. As streaming services continue to grow, demand for DVDs and CDs continues to wane (although DVDs still have a very robust turnover rate). We saw upticks in turnover rates for all other collections, except Spanish language. Patrons had full access to collections in our renovated building this year, unlike in the past two years.

Physical Collection Turnover Rate	2020-2021	2021-2022	Change
Books-Fiction	1.61	2.12	0.51
Books-Large Print	1.71	2.1	0.39
Books-Nonfiction	0.99	1.52	0.53
Books-Spanish	2.4	0.52	-1.88
Books-YA Fiction	2.21	3.5	1.29
CD Audiobooks-Fiction	6.91	* /	—
CD Audiobooks-Nonfiction	6.56	* /	—
CDs	6.86	1.29	-5.57
DVD Fiction	2.01	4.42	—
DVD Nonfiction	6.51	1.03	-5.48
Games	11.35	*	—
Graphic Novels	+	2	2
Hotpick Video	+	20.57	20.57
Lucky Day	+	9.61	9.61
Playaway-Fiction	8.17	* /	—
Playaway-Nonfiction	5.53	* /	—
Sheet Music	+	2.97	2.97
Video Games	3.33	7.23	3.9

* Not counted due to CHQ rebuild

* / Due to CHQ rebuild and EDI Module

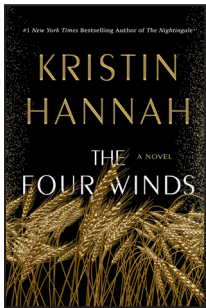
+ Not previously collected. CHQ is Collection HQ, a service we purchase that tracks our library’s collection data.

EDI (Equity, Diversity, and Inclusion)

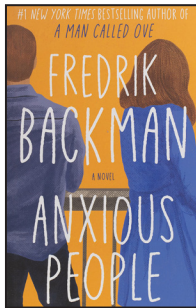
Collaborating with an interdepartmental EDI collections team, staff populated catalog records with EDI tags from Collection HQ. Staff worked with the Bibliographic Services team at SWAN to determine the best path forward. This is the first step toward a collection diversity audit.

TOP CIRCULATED ITEMS

Top Books for Adults



Four Winds
by Kristin
Hannah



Anxious People:
A Novel
by Fredrik
Backman



The Last Thing
He Told Me
by Laura Dave

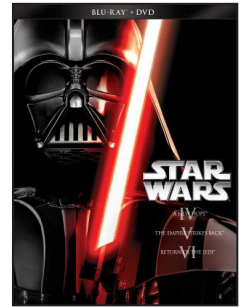
Top Movies



No Time to Die



Spider-Man: Far
From Home

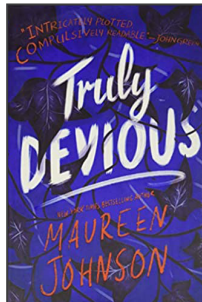


Star Wars

Top Books for Young Adults



Catching Fire
by Suzanne
Collins



Truly Devious
by Maureen
Johnson

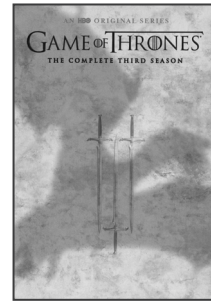


Shadow
and Bone
by Leigh Bardugo

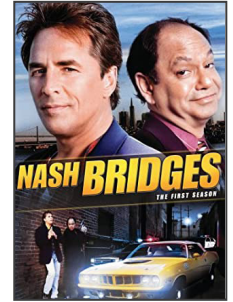
Top TV Series



Yellowstone

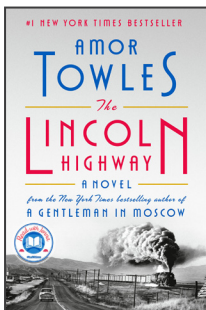


Game of
Thrones

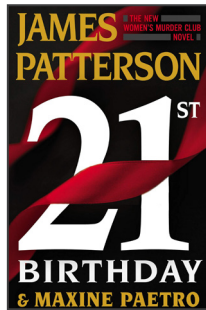


Nash Bridges

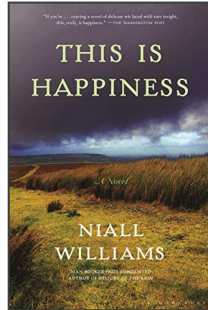
Top Audiobooks



The Lincoln
Highway
by Amor Towles



21st Birthday
by James
Patterson



This is Happiness
by Niall Williams

A patron came in looking for books and other items for a long road trip. This led to conversations about how they as a family love the library and have student cards. They are so thankful for the chance to use our library.

-Patron Comment

Adult Digital Collections

Downloadable Collection	Circulations	Titles	Copies
eBook	605,005	46,633	73,992
eAudioBook	364,756	16,394	28,990
Video	101	31	32
Magazines	26,016	N/A	N/A
Totals	995,878	63,058	103,014

Top 5 Courses in Gale Courses	
Course	Hours Spent
Explore a Career in Medical Coding	181.65
Intermediate SQL	112.65
Discover Sign Language	81
Music Made Easy	81
Keys to Successful Money Management	74.45



Top 5 Tutorials in Niche Academy	
Tutorial	Views
Libby	541
Consumer Reports	464
SCPLD Cricut Tutorial	387
SCPLD Glowforge Tutorial	246
Gale Courses	238



Top 5 Language Courses (in Mango & Pronunciator)	
Language	Sessions
French	217
Spanish, Latin American	64
Polish	24
Italian	23
ESL	19



Youth Collections

The collection has lived in the new building for one year now and in that time, we have observed how best to organize and display our items. Some changes we have made over the year include:

- Placing all the BOB Book Sets at the front of the Beginning Reader Collection.
- Moving the Board Books collection out of the Neighborhood and closer to the seating area for little ones.
- Expanding the Holiday Collection to include non-religious holidays and other celebrations (e.g., birthdays, Mother's Day, Father's Day, Juneteenth, etc.).
- Transitioning picture books on folktales, fairytales and collections of traditional nursery rhymes are now placed in the Traditional collection.
- Heritage months, e.g., Black History Month, Native American Heritage Month and Pride Month, were featured.
- Award Books are shelved closer together.
- Genrefying our Parenting Collection so that patrons can easily find books on topics that are relevant to them.
- Leveling our Beginning Reader Collection to create a uniform system for appropriate reading levels for children.

An inventory of all items was conducted in the YS collection in April of 2022 in order to account for changes or missing items that may have occurred during the move to the new building. An up-to-date summary of our collection is as follows:

- Total count of the YS collection: **84,032**
- Books: **74,132**
- Non-Books: **9,900**

Youth Services Picture Books Highest Circulating Collection



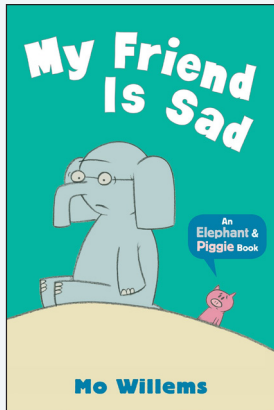
50,687 checkouts

Our big project of categorizing our Picture Book Collection upon moving into the new building has proven to be a great success, as shown by the fact that it has become our highest circulating collection.

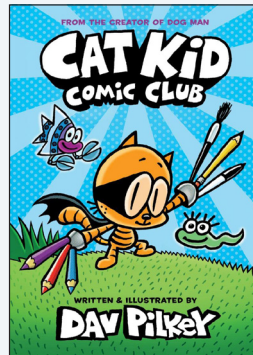


Highest Circulating Items

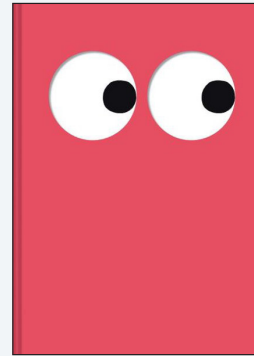
Highest Circulating Title



My Friend Is Sad
by Mo Willems



Cat Kid Comic Club
by Dav Pilkey



Find Me: A Hide-and-Seek Book
by Anders Arhøj



Nickelodeon Kart Racers



Paw Patrol on a Roll

Turnover in Youth Physical Collections

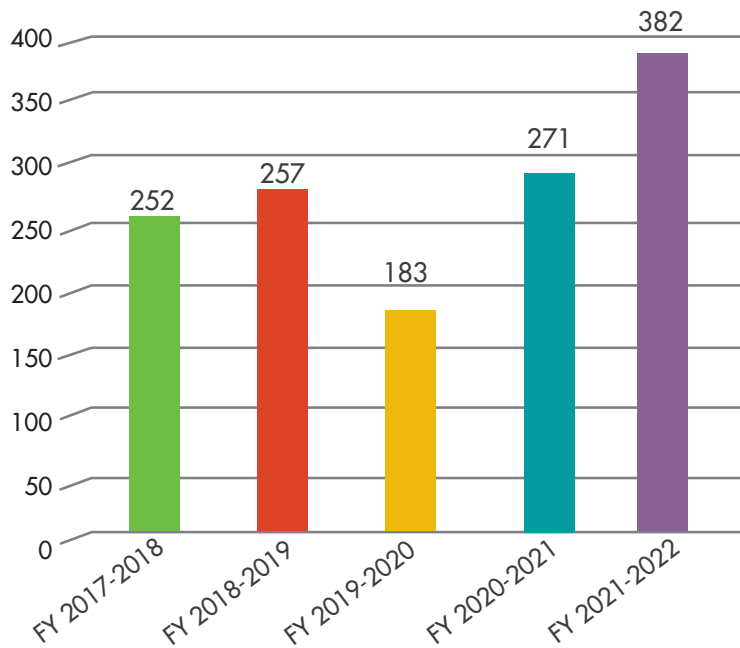
FY 2020-2021	Circulation	Items	Turnover Rate
Fiction	105,478	32,255	3.27
Non-Book	6,698	1,266	5.29
Non-Fiction	33,538	26,105	1.28

FY 2021-2022	Circulation	Items	Turnover Rate
Fiction	249,323	46,921	5.31
Non-Book	58,845	28,686	2.05
Non-Fiction	45,375	6,459	7.03



ADULT PROGRAMS

Number of Adult Programs Offered

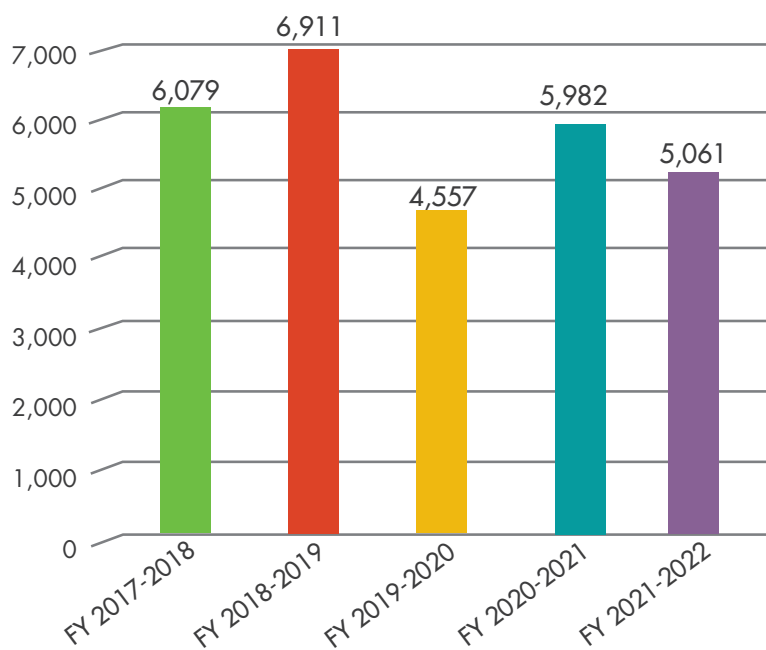


Our programming team responded to direct community feedback that our patrons wanted a mix of both in-person and virtual programs. The Library offered 382 programs to our adult patrons, up 40% from our previous fiscal year. Of those programs, 248 were held in person and 134 were virtual.



*Meet Marie Antoinette
with Martina Mathisen*

Adult Programs Attendance



"This was so much fun and educational. Learned about the different names for ingredients. Loved it! I loved how entertaining and educational the program was. Thank you!"

– Patron Comment



Victorian Steampunk Heart Workshop

Sunday Concert Series

The Library continues to offer many opportunities for patrons of all ages to participate in cultural events that explore music and the arts. Patrons enjoyed returning to our popular Sunday Concert Series which brought new, talented musicians to our community as well as familiar faces.

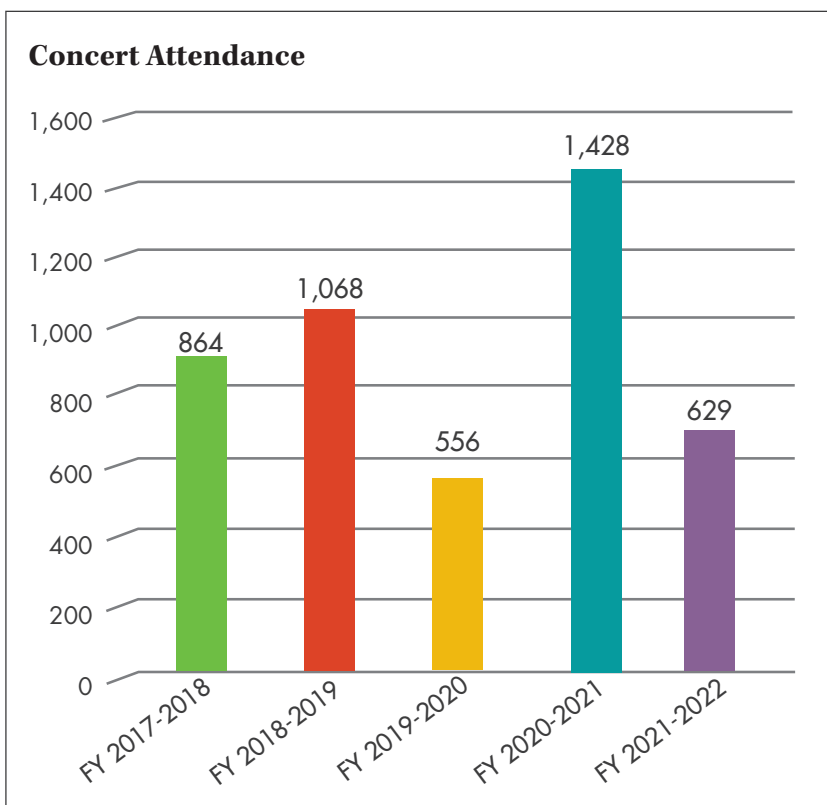
Our March 27 concert featuring F-PLUS was our first hybrid concert to be in person from the Carnegie Community Room and live-streamed via YouTube. We were able to reach a wider audience and get the best of both worlds.



Pianist Tatiana Shustova



Maureen Christine: Let Freedom Ring!



Megan Bell and Richard Bell

TEEN PROGRAMS

We continued Movies in the Park in partnership with the St. Charles Park District. These continued to be our most popular programs in terms of attendance, with an average of about 130 attendees per movie. We continued to make Grab 'n' Go kits for teens, offered our traditional college prep programming, and tried different book clubs. What proved popular were craft and art programs, both in-person and as take-home kits. More than 700 teens attended programs in-person, virtually and via take-home kits.

Media

The Communications and Marketing team continues to promote the Library's programs and services in the community through our strong relationship with local print and digital media outlets. This year, our Library renovation and grand re-opening celebration received a lot of positive attention in the local press and Chicago media outlets. In addition, our library director was interviewed by WBBM News Radio's Bernie Tafoya highlighting "our futuristic renovations."



With the continuation of COVID, masking and our closure due to protests, the Library received additional media coverage from dozens of local, Chicago-based and nationwide media outlets, including Chicago Tribune, Kane County Chronicle, Daily Herald, Aurora Beacon-News, NBC Channel 5 News, ABC 7 News, Fox 32 Newscast, WGN TV AM Newscast, Oakland News Now, Illinois News Today, Spot On Illinois, Patch.com, NewCity.com, WSPY News, WBEZ Radio, New York Daily News, Book Riot, Occupy Democrats, Bloomberg.com and AM560 Mark Vargas Radio Show.

The Library's renovation was featured in the March 2022 issue of *Illinois Library Association Reporter*, including a cover photo of The Loft.

YOUTH PROGRAMS

With a return to some in-person programs, we saw more patrons. Because the pandemic was still a concern, numbers would ebb and flow, so we continued to host a number of programs virtually. We offered one virtual story time weekly for all ages, several book clubs virtually and even a few presenters. There were numerous patrons that continued to take advantage of virtual programs.



Total Programs: 997

Total Passive*/In-House Programs: 643

Total Outreach Programs: 354



Total Program Attendees: 29,839

Total Passive*/In-House Attendees: 19,086

Total Outreach Attendees: 10,753



Grab and Go Kits created: 24

Total Kits given away: 3,565



YS YouTube Videos Created: 74

Highest attendance was the Summer Reading Bubble Dance Party on May 31, 2022 with 94 attendees.

**A passive program is any planned event for which the patron(s) can participate on their own.*



HIGHLIGHTS; ACKNOWLEDGMENTS

Illinois Association of Park Districts (IAPD) Best of the Best Award for Intergovernmental Cooperation

The St. Charles Public Library District and the St. Charles Park District were the 2021 winner of the IAPD's Best of the Best Award for Intergovernmental Cooperation. The Library and Park District have long coordinated programming for St. Charles residents, including teen programs at the STC Underground, "Movies in the Park" for all ages, Youth Services programs such as Twinleaf Tables, and preschool outreach to both Hickory Knolls and Pottawatomie.

Milestone

This is the 20th year that the Library has provided books to the Illinois Youth Center through our holiday giving program. The funds were donated by community members and staff via the annual giving tree.



The Library is beautiful! I've been here for 30 years, and it has never looked this nice. I'm happy this is where my tax money goes!

– Patron Comment



Awards & National Participation

Charlemagne 100th Anniversary: Library Receives Civic Award

On May 13, 2022, the St. Charles Public Library received the Civic Award at the 100th Annual Charlemagne Awards event. The Civic Award recognizes members for enhancing the image of the community. This year was a milestone for the Library as we were one of the organizations acknowledged for having “been in business” for over 100 years and for also receiving a Community Image Award recognizing the Library’s renovation and expansion project. These accolades would not be possible without our Library Board’s continued support and our staff’s committed dedication.



Board President Robert Gephart receives the Civic Award from St. Charles Chamber Interim Director Deborah Gurley.

Association of Bookmobiles and Outreach Services

David Kelsey, Outreach Librarian and President of the Association of Bookmobiles and Outreach Services (ABOS), organized the annual online conference for ABOS. The conference reached more than 1,000 librarians and support staff nationwide, breaking conference attendance records. Membership doubled under David's leadership, and new education and marketing drives were launched. Outreach Assistants Lynda Spraner and Christine Steck presented a program on memory kits for the 2021 ABOS Virtual Conference, entitled "Jazz up Your Outreach."



Library Supports Ukrainian Refugees

During our Food for Fines initiative, we forgave \$821.71 in fines when we collected food for Ukrainian refugees in Poland. Patrons who didn't have fines donated to the cause as well.

Illinois Library Association Award

Lynda Spraner, Outreach Assistant, was selected as the recipient of the Illinois Library Association's (ILA) 2021 Alexander J. Skrzypek Award. The award is presented to an individual in recognition of "outstanding contributions to the advancement of library services for the blind or physically disabled in Illinois."

Renovation: Final Phase

Communications & Marketing completed the final phases from the renovation marketing plan. This included completing several exterior signs and internal signage window clings. A few spaces were identified as areas that need signage to be more visible. Pin lettering was installed in STC Creative, the Computer Lab and the Miller Haase Community Room. In addition, a colorful, whimsical design for the Helen Gale Story Room was installed.



*The new building is just ravishing!
The Carnegie Room is just sparkling, the
children's area is very cool. You all worked very
hard to make things easier for us and I think
that's really, really good. The Library is a jewel!*

-Patron Comment

In January, the Library website redesign project officially began with the hiring of Glantz Design. This firm was chosen after a thorough review process of proposals and interviewing of the four top vendors. The multi-tiered redesign project commenced with the creative discovery phase, then went on to creation of sitemaps, wireframes and into development. The Library's website team assisted along the way with the many decisions, approvals and testing. The website will launch in fall, 2022.

Wireless access has been expanded across the Library to enhance coverage for the open floors and specifically for the Carnegie rooms. An additional weather protected access point has been mounted on the outside of the Library to cover the Terrace Garden and enhance the outdoor coverage for nearby, external patron use. In the past year, the Library has provided over 23 terabytes of information over our Wi-Fi network.

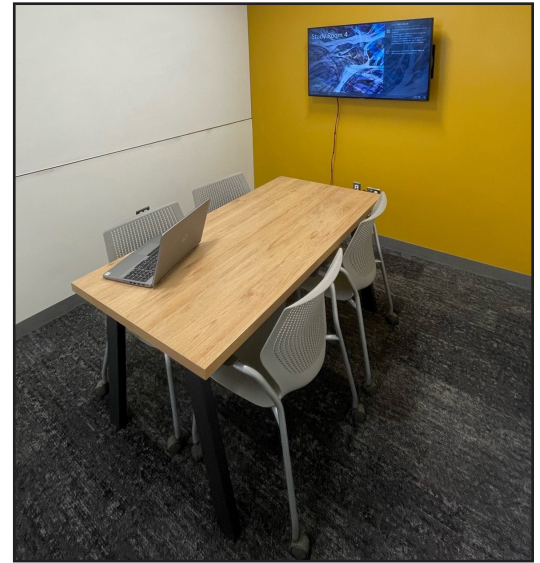
A security system/firewall upgrade was made which allows for greater Internet throughout the Library and protection for staff and patrons.

Our scan, fax and copy services have been improved and expanded. There are now two SimpleScan stations available in the public computing area on the main level. The new and upgraded stations feature Yeti touchscreen monitors. Enhanced editing capabilities have been built-in to make retouching or preserving photographs an effortless process.



Upgrades in Meeting Rooms

- All five study rooms have Dell laptops in 13" or 15.6" with Windows 10. Conference cameras are available for all study rooms.
- The Carnegie Community Room has an interactive 75" panel, with multi-touch and pen capabilities. The panel can be used with any wireless device. The 4K laser projector provides brighter and sharper digital presentations. The new powered speaker/microphone system allows multiple inputs for playback devices.
- The Huntley Community Room has an eight-microphone wireless system for greater flexibility and participation during events.



Youth Services

The Youth Services department received a generous donation from the Jensen family to complete The Neighborhood. This grant has allowed the department to become a destination in the community by providing a unique-themed dramatic play space. There are also baby toys to serve the youngest patrons and new furniture for everyone.

In honor of Larry Maholland, the Maholland family and many other donors contributed funds for an accessibility collection. Work has just begun on this collection.



The Everbright was donated by an anonymous donor and the St. Charles Public Library Foundation. The Everbright is popular with children of all ages, and even adults. To use the Everbright, patrons turn the dials that illuminate and change colors depending on which direction they are rotated. The Everbright can be programmed by staff to cycle through various canvases which allows patrons to create light designs from scratch, or even play a game where they have to complete a pattern.

NEW SERVICES/PROGRAMS/ACTIVITIES

Summer Reading: Adults and Teen



In 2021, the theme for Summer Reading was “Reading Colors Your World.” The program began while we were in Haines and ended after moving back to Sixth Avenue. Adults logged 2,447 books. While nearly 450 signed up, less than 300 logged in a title. More than 200 people logged at least four books, and 61 logged 16 titles or more. Moving the program mostly online allowed people to log in anytime, even when we were closed/moving. The downside was we missed some opportunities for face-to-face book talks. Due to uncertainty about moving dates and the grand re-opening celebration, we postponed the traditional Ice Cream Social until the summer of 2022. We

registered 119 high school students for the teen program. Thirty finished the entire program, reading at least eight books, and 67 logged at least one book.

Kids

Summer Reading was a challenge for us again this year as we were still dealing with an ongoing pandemic and we were in our temporary location as the building was being renovated. Our participation numbers were overall much lower than usual because of these challenges. We continued using READSquared to encourage participation online, but we also made a paper log available.

- 1,542 registered
- 697 reached 500 minutes
- 525 reached 1,000 minutes
- 1,087,249 total minutes read

Drive-Up Window Opens

On Wednesday, July 7, 2021, our drive-up window was open for the first time for holds pickup only.



ADULT AND TEEN PROGRAMS

In a year of continued uncertainty, our programming team spent the last year listening to our community. Some patrons were ready to jump back into in-person programming while others felt they weren't ready yet. Whatever their decision, we made sure patrons would have a variety of programming options available to them.

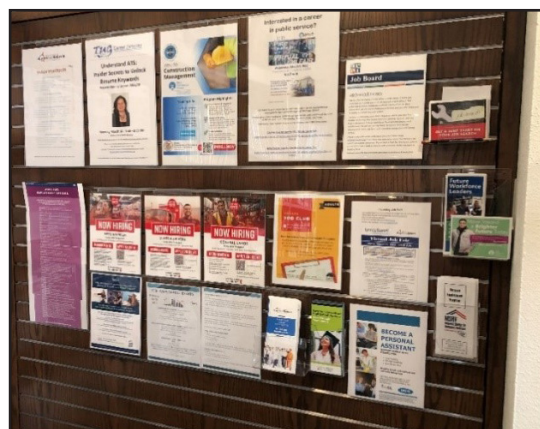
Books, Bites & Brews

Our newest adult book discussion launched in October and is held in local brew pubs. The Library provides pizza and books, and patrons buy their own beverages and enjoy a delicious discussion.

Business Programs & Resources

Business programs 'brought' 239 people to the Library this year, most of them via online programming. We saw the continuation of a recent trend of greater audience attendance for personal finance topics and a decrease in small business owner/entrepreneur attendance.

The business librarian launched and is managing a jobs board in the Carnegie Room. The board features job workshops, job fairs and job postings.



Community Seed/Seed Library

We launched our first Community Seed event. Like a community read event in which the community reads the same book, we asked St. Charles residents to grow the same seed. The Inciardi tomato was chosen based on its interesting history and local connection. The Master Gardeners presented programs on Seed Saving, Seed Starting and How to Grow Tomatoes. The Library partnered with the Master Gardeners to sell Inciardi seedlings.



The Community Seed program increased our patrons' interest in gardening programs. Adult garden-related programs flourished online. These virtual programs had much better attendance than in-person gardening programs in the past. Our Seed Library also enjoyed increased popularity and we ran out of seeds for the first time in eight years.

*I've never seen a seed library before!
We moved here from Schaumburg, and they
have a nice Library, but they don't have a seed
Library very cool!*
-Patron Comment

Genealogy

With our Library patrons in mind, professional genealogist Caron Brennan developed a six-session series of virtual workshops for those interested in genealogy. Each session was a 45-50 minute presentation followed by 15 minutes of Q&A via Zoom. Topics included the foundation of genealogy research, using FamilySearch.org and Ancestry.com and building organization skills. Caron's genealogy workshop was recently presented at the Newberry Library in Chicago.

Genealogy After Hours Returns

After a two-year hiatus, we resumed the popular Genealogy After Hours on Saturday, June 11. New and experienced genealogists had exclusive use of the Library's materials and public computers, assistance from volunteers and met one-on-one with a professional genealogist. This year, we offered attendees a customized genealogy tote designed in Communications and Marketing and created in STC Creative.



Grab 'n' Go Kits for Adults

Communications and Marketing partnered with Adult Services and Information Technology to offer the first-ever adult Grab 'n' Go kit to patrons and the response was very positive! In March, we created a seed starter kit providing patrons with supplies to grow flowers, herbs or the Inciardi paste tomato.



*Thank you for the art kit!
The Library is gorgeous. So excited
to spend time in it – thank you for all
your work in the transition period.*

-Patron Comment

After the success of the spring kit, Communications and Marketing partnered with Adult Services in June to provide patrons with the supplies to create a watercolor bookmark at home.

Outreach Programming

The Outreach Services team began new quarterly programming at senior facilities: Carroll Tower, Carriage Oaks and Hunt Club. The team also launched senior programming at Silver Glen Senior Living for all three levels of care—memory care, assisted living and independent living.



Programs for Adults with Disabilities

Adult Services staff launched a pilot program with the Fox Valley Recreation Association to offer programs to their clients who were already regular library visitors. These programs, presented twice per month by Library staff, provide enrichment and fun. Programs range from learning about the Library via a scavenger hunt to special Star Wars Day activities and spring planting.

Teens

We continued Movies in the Park in partnership with the St. Charles Park District. These continued to be our most popular programs in terms of attendance, with an average of about 130 attendees per movie. We continued to make Grab 'n' Go kits for teens, offered our traditional college prep programming and tried different book clubs. What proved popular were craft and art programs, both in-person and as take-home kits. More than 700 teens attended programs in-person, virtually and via take-home kits.



We were happy to welcome teen volunteers back to the Library. Thirty high school volunteers donated 502.46 hours this year.

*"This is the greatest Library I've ever visited.
I'm a special ed teacher from Buffalo, New
York, and there's nothing like this there!"*

-Patron Comment

The Loft

One of the jewels of our renovation is The Loft—a space for high school students to study, collaborate, relax and game. This enclosed space has state-of-the-art furniture, computers, board games, the Take Care Collection, the latest video consoles and two whiteboards for students to use. The Loft was accessed nearly 1,900 times during the fiscal year.



YOUTH PROGRAMS

In December 2021, Bonus Books was redesigned and began circulating again. Circulation numbers show that this program is well received by our community and puts books used in story times into patrons' hands. In the first seven months of Bonus Books, the Library provided 713 books for patrons to check out that complimented Library programming. Patrons checked out 567 Bonus Books. March was a stand-out month where 120 books went home with patrons.



The Poetree was the creation of two Youth Services staff for National Poetry Month in April. Children wrote poems on leaves, which were hung on the tree. This was so well received that we have continued to decorate and host an activity around decorating the tree. An unusable piece of furniture was repurposed into the tree, and it has added much delight and wonder to the department. Both children and parents alike enjoy sitting under the branches.

STC CREATIVE

STC Creative continues to increase its offerings of classes, programs, and variety of tools.

We have received positive feedback on several maker programs. Patrons enjoy making photo magnets using the Xyron machine with the Brother ScanNCut. Card making has been a great vehicle for teaching patrons the technique of paper quilling and embroidery.

The heat press remains a popular maker tool. Patrons have used it to create decorations for a wedding shower, a jacket for the bride-to-be, onesies for grandchildren and t-shirts and totes for family reunions.

STC Creative Programs

In April, a silk-screening class was held. This summer, we hosted maker programs taught by area artists, featuring watercolor and fiber arts.

STC Creative Tools

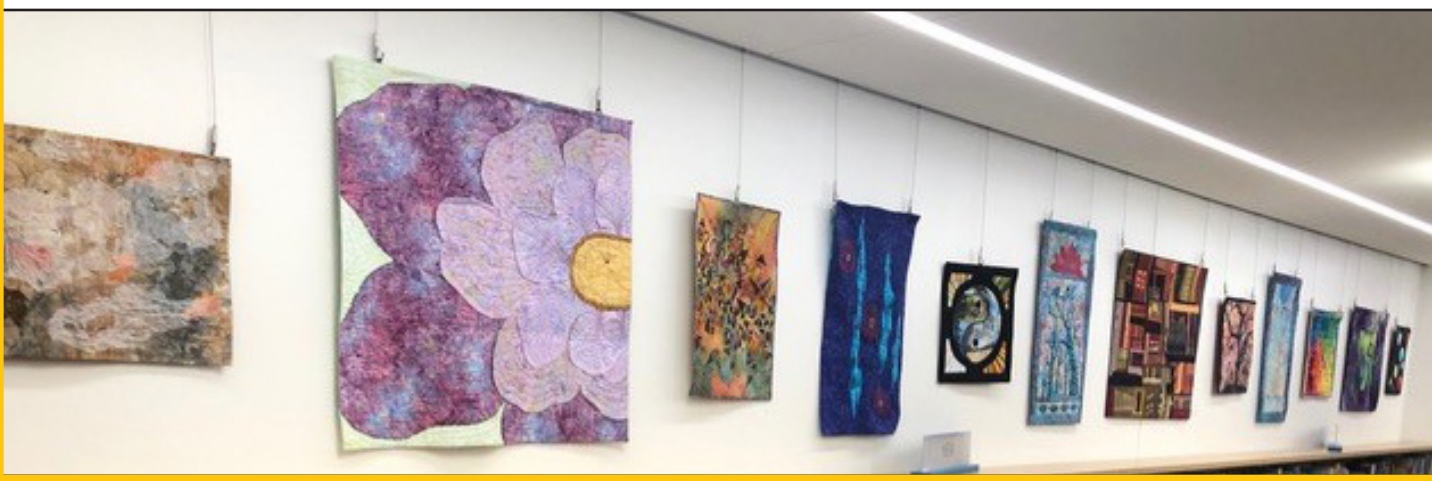
A new 3D filament printer was added to STC Creative. The Prusa i3 MK3S+ is an open frame 3D printer capable of creating larger-sized (volume) projects. The Prusa operates at a faster print rate than previous models.



Community Artist Gallery

For more than four decades, the works of local artists have been displayed at the Library through our Community Artist Gallery program, formerly the Artist of the Month program. The gallery was moved during the renovation from the upstairs mezzanine to a highly-visible location on the main level of the Library.

Our first exhibit in the newly-renovated building was a gorgeous display of various mediums by ten members of the St. Charles Arts Council, a local not-for-profit organization whose mission is to promote the arts, creativity and culture in our community.



Display Case

The Library offers its main floor lobby display case without charge to nonprofit organizations and community members who wish to share a collection or highlight a special program. Our younger patrons can reserve a display case located in the lower level next to the Miller Haase Community Room.



COMMUNITY ENGAGEMENT

The St. Charles Public Library continues to explore opportunities to enhance collaboration with the City of St. Charles and other community organizations. The Library is proud to work together with these community partners to provide outstanding events and programs for local residents of all ages.



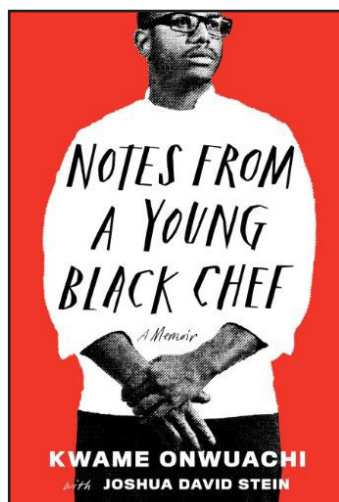
Community Garden

Our new community garden has been a beautiful addition to our Library and has allowed us to foster our relationships with several community groups this year. The St. Marks Preschool has been growing a pizza garden, and the Lincoln Elementary School has been growing a butterfly garden. These community groups have cared for their own beds with water supplied by the Library. Our staff and patrons have enjoyed watching these gardens thrive this year, and we hope to have just as bountiful a garden next year!



St. Charles Arts Council / Amanda Browder

In August of 2021, the Library partnered with the St. Charles Arts Council for a special presentation featuring New York artist Amanda Browder to discuss her community-wide art project. Amanda's local project involved draping a large-scale fabric art piece, sewn by community members during the course of two weeks, over the south wall of the St. Charles Municipal Building. Her artwork is "a celebration of location, community, sustainability and the self-beautification and celebration of a town."



Illinois Libraries Presents

The Library joined 200 libraries across the state of Illinois in a new collaborative effort, Illinois Libraries Present, to bring virtual events with bestselling and esteemed authors to their communities. The collaborative effort kicked off in January and concluded in June. The authors featured were Silvia Moreno-Garcia, Jasmine Guillory, Jenny Lawson, Nick Offerman and Jeff Tweedy, Jessamine Chan and Emily Maloney, and Chef Kwame Onwuachi.

St. Charles Scarecrow Stroll

For the third year, the annual Scarecrow Festival was modified to a Scarecrow Stroll due to COVID-19. Participants hosted a scarecrow at their location or a local business, and the public was encouraged to stroll around town and see the scarecrow displays. The Library was excited to participate in this annual, popular and festive community event. Exciting news: our scarecrow exhibit won third place in the non-profit division!



Trunk or Treat at St. Mark's Church

The Library partnered with St. Mark's Church for their annual Trunk or Treat event. The Library program van served as our display. All who participated used the trunks of their vehicles to create a Halloween-themed experience. Library staff dressed in festive attire, greeted children and families, and passed out fun prizes and treats.



St. Charles Breakfast Rotary

The circulation manager represents the Library as a member of the St. Charles Breakfast Rotary Club, a not-for-profit service organization created to promote goodwill and partnerships within the community.

The Rotarians served Early Bird Breakfasts for seniors at the Pottawatomie Community Center, gathered to shop for "Koats for Kids" that were delivered to the Salvation Army, volunteered at the St. Charles River Cleanup as part of "It's Our Fox River Day!", and

volunteered at the Northern Illinois Food Bank to pack over 6,000 pounds of food providing 5,000 meals for the community.

Rotary Clubs of St. Charles Breakfast, St. Charles Noon, Geneva and Batavia worked with Barnes and Noble to organize a Give the Gift of Literacy Book Fair. They fulfilled book wish lists for Illinois Youth Center, Casa Kane County, Aunt Mary's Storybook Project, Two Rivers Head Start Agency and Lazarus House to encourage literacy in the community. The Book Fair raised \$3,623.61 in sales and organizers were able to purchase more books with a \$362.36 gift card.

INVESTMENT IN STAFF/ PROFESSIONAL DEVELOPMENT

The Library is committed to the quality of customer service it delivers to the community by investing in staff and their professional development. Over the course of the year, the Library has invested in over a thousand hours of training, webinars and conferences. The Library continues to provide opportunities for staff on various topics such as equity, diversity, inclusion, accessibility, communication styles, safety procedures and customer service.

Several managers and staff attended the Public Library Association's biennial national conference in Portland, Oregon. The conference included a wide variety of presentations, speakers, workshops, lunches and vendor-hosted celebrations. Many of the program topics focused on equity, diversity, inclusion, censorship and freedom of information.

The circulation assistant manager attended the American Library Association Conference held in Washington, D.C., this year. This was an opportunity to network with peers and share experiences and learn about the latest trends.

A representative from the Kane County Clerk's Office trained Library staff who have volunteered as deputy voter registrars.



VOLUNTEERS

The Library is very grateful and fortunate for all adult, teen and youth volunteers who donate their time to support the Library and the community. Honorable mention for volunteers with milestone years of service are Larry Engel (30 years), Colleen Gulling (18 years) and Linda Matar (11 years).

Volunteers and staff work together daily within the Library and donate their time in the community:

- Junior Friends had a voice in offering ideas and volunteer opportunities for future programs and projects for middle school students.
- Teen volunteers assisted the Youth Services department with Summer Reading.



- Several times this year, adult, teen and youth volunteers, staff and patrons volunteered at the Northern Illinois Food Bank in Geneva. They packed over 11,083 pounds of food providing 9,235 meals for families in Northern Illinois.
- Volunteers assisted with tours of our renovated Library, assembled take-home kits for Youth Services, prepared craft materials for programs and created 100 Valentine's Day cards for seniors.

- Library volunteers, staff and patrons created over 100 cards for hospitalized children around the country through Cardz for Kidz. Over the last few years, the Library has created over 600 cards.
- Library staff and volunteers donated board games and participated in the Big Hearts of Fox Valley annual wrapping event which provided over 9,000 gifts for over 650 students in D303.
- Donations were collected for the benefit of local organizations throughout the year: Support over Stigma (for deployed military, first responders and Veterans); Becca's LEGacy (new toys for children in our community hospitalized during the holidays); Jim Wheeler, Toys for Kids Program (Salvation Army distributes toys to families in need during the holiday season); and Ronald McDonald House (toiletries, snacks and other prepackaged food).



12 adult volunteers
donated 707.14 hours
to assist Library staff in
multiple departments.

12 Junior Friends
contributed 96.4 hours
in Youth Services.

15 high school volunteers
provided a total of 317.35
hours in multiple
departments.

MILESTONES

Anniversaries

40 yrs.	Kris Ramont-Nims
20 yrs.	Halle Cox
	Sandy Smith
15 yrs.	Dana Green
	Heidi Krueger
	Ginni Tsipas
10 yrs.	Lisa Cherep
5 yrs.	Edith Craig
	Steve Gray
	Amanda Kaiser
	Jasmina Lapo
	Sara Mackh
	Cheryl Matthews
	Carly Meminger
	Jane Piraino
	Emma Rothenfluh
	Darcy Tatlock

Retirements

21 yrs.	Holly Szpara
20 yrs.	Marlise Schiltz

"The Library staff's commitment to this community is part of what makes our Library great."

*-Robert T. Gephart
Library Board President*

Celebrating

HONOREE

MILESTONES

40-year Anniversary



Kris Ramont-Nims
Circulation Services

20-year Anniversaries



Halle Cox
Adult Services



Sandy Smith
Circulation Services

15-year Anniversaries



Dana Green
Circulation Services



Heidi Krueger
Adult Services



Ginni Tsipas
Administration

10-year Anniversary



Lisa Cherep
Technical Services

5-year Anniversaries



Amanda Kaiser
Technical Services



Jasmina Lapo
Circulation Services



Sara Mackh
Youth Services



Cheryl Matthews
Human Resources



Carly Meminger
Circulation Services



Jane Piraino
Youth Services



Emma Rothenfluh
Adult Services



Darcy Tatlock
Youth Services

ST. CHARLES PUBLIC LIBRARY FOUNDATION

To meet the expectations of the 21st century, the St. Charles Public Library has become a multi-service Library that provides the highest quality services and facilities. While local property taxes help to support basic operations, since 1993 the St. Charles Public Library Foundation has supported a tradition of philanthropy and service to the community. The mission of the St. Charles Public Library Foundation is to enhance and enrich programs and services. This is accomplished through funds raised from an annual end-of-year appeal, as well as from general donations and fundraising events. The Foundation is governed by a Board of Directors comprised of local residents who volunteer their time and effort to carry out the Board's mission. Each year, the board determines which Library projects to support.



This year, the Foundation Board has selected a special project to complement the reopening of the renovated Library. The gas fireplace in the Carnegie Room has been nonfunctional for years. The cost to repair the fireplace and make it functional again was \$20,000. An anonymous patron donated \$10,000 towards the cost of these repairs. The Foundation provided funding for the remaining \$10,000, so that the fireplace could be restored to its original purpose, providing both heat and a cozy ambience to the Carnegie Room. Previous gifts from community members allowed the Foundation to provide funding for youth programs, homework assistance programs, adult music presentations, cooking classes, genealogy programs, book purchases, Maker Space technology and equipment, landscaping and building renovations.

These purchases and additions have gone a long way in serving the needs of our adult and youth patrons alike.

Tax-deductible contributions may be designated for the general operating fund, specific projects or the Endowment Fund. All gifts are recognized with a letter to the donor, while gifts of \$1,000 or more made by individuals, organizations and businesses are recognized on the Foundation's digital donor wall. Inclusion on the wall is cumulative, so donors may advance from one category to another over the years as they continue to donate to the Foundation. The donor categories are named after well-known Illinois authors: Abraham Lincoln, Ernest Hemingway, Carl Sandburg, Lorraine Hansberry and Vachel Lindsay. During November 2021, the Foundation members initiated a Thank-a-thon, during which they called past donors to thank them for their support. Donors spoken to expressed appreciation for acknowledgment and promised continued support. Thank you for sharing our commitment to enriching the services and programs of our outstanding community Library.

FRIENDS OF ST. CHARLES PUBLIC LIBRARY

Since 1978 when the Friends were established, they have supported the Library with donations that sponsor or support programs in many areas.

With the Library renovation completed and COVID-19 restrictions eased, the Friends were once again able to hold their three-day used book sales in October 2021 and April 2022. The Huntley Community Room, with its new main floor location, made it easier for patrons to access the sales and helped to make the sales very successful. The Friends' used book sale continues to be a great source of revenue. These factors make it possible for the Friends to continue to offer financial support for Library programs.

Friends volunteers have given 1,278 hours of their time sorting all of the donated and withdrawn books that come in, as well as working at the book sales, ice cream social and wrapping books for their annual Christmas Book Sale.

In addition, the Friends have commissioned a sculpture for the Library to be located adjacent to the seating area at the top of the terrace steps. Sculptor Danielle Casali's "Luna Moth" is scheduled to be installed in late September and will be a wonderful addition to the area.

In 2021/2022 Friends' donations supported:

Recognition

- \$6,000 – Scholarships for Two Staff Members
- All Library Staff
- Outreach Volunteers

Summer Reading Programs

- Adult Services – Incentives
- Young Adult – Books
- Youth Services – Books and Incentives
- Ice Cream Social Sponsor

Programs

- Babysitter Workshops
- Special Programs



In addition, in past years, the Friends have donated books to teachers for their classrooms; to the Kane County Jail for inmates and the family waiting room; and to a local Veterans group.

Judi Asselborn

President, Friends of St. Charles Public Library

LITERACY VOLUNTEERS FOX VALLEY

Highlights

COVID-19 continued to challenge the one-on-one, face-to-face learning model, especially in the fall of 2021 when the Omicron variant was rampant. COVID-19 closed the St. Charles Public Library for a few weeks as did mask protests. Rather than switching to another meeting location, most tutors and students chose to wait until the Library reopened.

Despite these setbacks, volunteer tutors logged more instructional hours this fiscal year than last. Student enrollment, tutor enrollment and instruction are accelerating faster than expected post-pandemic.

Standardized tests show that 81% of students made language or reading gains, but not all progress is measured by standardized tests. Adults applied the language and reading instruction they received and made significant life achievements.

- We received 226 reports of improved work productivity. For example, 27 adult students got new jobs, nine got second jobs, seven received job promotions, and nine students took on more responsibility at work. Twenty adult students enrolled in classes that will help them improve job skills, four are studying for the GED, and six received work-related licensure such as a commercial driving license or a certified nursing assistance license.
- We received 226 reports of community involvement. For example, 21 adult students got library cards and 54 use library services regularly. Six adult students became American citizens and 14 are preparing for their U.S. citizenship exam. Eight students helped others with their English and three volunteer regularly.
- We received 74 reports of increased family involvement. For example, 38 adult students read to their children and helped with homework. Seven adult students received their driver's license and four are learning to drive. Four adult students became new homeowners.

STATISTICS



71 adults enrolled as new students which exceeded our student recruitment goal by 18%



99 volunteers registered for training and 53 were certified as new tutors, which exceeded our tutor recruitment goal by 33%



177 adult students received 3,777 hours of instruction from 137 volunteer tutors



20 adult students (11%) left the program with goals met. Others continue to learn.

New Services/Programs/Activities: Student Focus Groups Provide Insight

Like most businesses and non-profit groups that lost business over the last two years, Literacy Volunteers Fox Valley is rebuilding. Early in the fiscal year, we noticed that tutor volunteerism grew as vaccination rates increased, but student enrollments grew at a slower rate. We sought information on the circumstances potential students face and what we can do to encourage enrollment.

We asked 14 of our students to participate in focus groups, which confirmed some key insights.

(1) Non-English speakers rely on word-of-mouth referral. (2) Adult students know that English communication improves earning potential. (3) The reasons why adults might not seek help are personal and varied. Key phrases were used to develop a student marketing campaign.

Many thanks to Gail Straus of GKS Consulting, Jane Cooper of Cooper Hong Inc., and Edith Craig, former director of the St. Charles Public Library, for serving as focus group moderators.

Literacy Volunteers Fox Valley is honored to enroll 11 Ukrainian refugees

Even before war was declared in Ukraine, family members were encouraging relatives to join them in the United States. By June 30, we had enrolled 11 Ukrainian refugees in the program.

When we asked one tutor how lessons were going, she said, “Slow. The first three lessons all she did was cry.” Refugees from war-torn countries often deal with depression, denial and anger. If a volunteer tutor lends a listening ear and gives a refugee time to decompress, it improves their readiness to learn.

Literacy Volunteers Fox Valley enrolled adults from
33 different countries in fiscal year 2022:

Afghanistan	Guatemala	Nigeria
Albania	Haiti	Panama
Algeria	India	Peru
Argentina	Iran	Poland
Bosnia	Iraq	Russia
Brazil	Italy	Sudan
China	Korea	Thailand
Columbia	Kyrgyzstan	Ukraine
El Salvador	Lithuania	Venezuela
France	Mexico	Vietnam
Greece	Nepal	United States/Puerto Rico

New Board Members Provide Fresh Leadership

Three community leaders joined our board in fiscal year 2022:



LVFV Board Member
Liz Prignano

Liz Prignano retired from AT&T in 2011 after working 35+ years for the Bell system. Currently, she is the owner and business manager of South Elgin Budokan Martial Arts. She was a dedicated volunteer tutor and is an avid LVFV supporter.

Kate Balogh joins LVFV as Program Coordinator

Staff turnover can be viewed as a setback, but our new program coordinator adapted quickly and has made significant contributions to the program.

Hired in September 2021, Kate has an M.A. in teaching from the University of North Carolina – Chapel Hill and a graduate certificate in writing center administration from St. Cloud State University in Minnesota. Early in her career, she was literacy center coordinator at the Islamic Foundation School in Villa Park.

One of her early LVFV successes was to focus volunteer tutors on the many free teaching resources that are available online. She created a new Tutor Resource Page for our website. (<https://www.lvfv.org/tutor-resources>) It gathers and classifies recommended resources by student language and reading levels. Fresh content is added as innovative resources are found.



LVFV Board Member
Krista Tracy

Before her recent retirement, Krista Tracy worked with Accenture's corporate citizenship team, which helps people from all over the world build their skills and capabilities. Years ago, Krista helped us build our Pathways to Success program, which is still used today. (<https://www.lvfv.org/pathways-to-success>) She has tutored students from Mexico and Haiti.



LVFV Board Member
Aline Vivirito-Valais

Aline Vivirito-Valais moved to the Fox Valley last August from France. She is an international educator who has taught middle school, high school and university-level students at multicultural schools. Mainly, she taught English as a Second Language to French-speaking students. She has a background in communications and education. She currently tutors a student from Ukraine.



LVFV Board Member
Kate Balogh

Thank you

We are honored to be housed at the St. Charles Public Library and to share in its reputation for excellence. On behalf of the tutors, students and LVFV leadership, thank you for your support.



St. Charles Public Library District

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St. Charles, IL 60174

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Adult Services: adultref@scpld.org

Youth Services: youthdesk@scpld.org

Hours

Monday–Thursday	9:00 a.m.–9:00 p.m.
Friday	9:00 a.m.–8:00 p.m.
Saturday	9:00 a.m.–5:00 p.m.
Sunday	12:00–5:00 p.m.

Board Members

Robert T. Gephart, President	Karen L. Kaluzsa, Vice President/Secretary
Cynthia N. Steimle, Treasurer	Michael J. Hill, Trustee
Shane Hampton, Trustee	Claudia Frost, Trustee
Mary Kruse, Trustee	

The Board of Trustees meets on the second Wednesday of the month at the Library.
For more information on the Library Board of Trustees, visit scpld.org/board-trustees.

Foundation Directors

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Staci Olson, Treasurer	Cheryl Ledbetter, Secretary
Bonnie J. Dauer	Jon J. Duerr
Jennifer Gaertner	Dawn Lassiter-Brueske
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Robin Soderquist	Mary Ann Tilton

Mary Kruse, Library Board of Trustees Representative
Judi Asselborn, Friends of St. Charles Public Library Representative

Friends Officers

Judi Asselborn, President	Mylinda Litchfield, Vice President
Joanne Surratt, Treasurer	Zita Harmon, Secretary