



Patron Conduct Policy

Purpose

The St. Charles Public Library is committed to providing a safe, welcoming, and respectful environment for all patrons, staff, and visitors. To support access to library services and protect public property, patrons are expected to follow these guidelines.

- Abuse toward Library staff will not be tolerated. Verbal abuse, threats, intimidation, harassment, or physical aggression toward staff or patrons is prohibited.
- Behavior that interferes with another person's ability to use the Library or with an employee's ability to perform their duties may result in removal from the building.
- Noise should be kept at a reasonable level.
- Personal belongings must be attended at all times.
- Patrons must wear appropriate attire, including shirts and footwear.
- Food and covered, non-alcoholic beverages are permitted only in designated areas.
- Smoking, vaping, alcohol, and drug use are prohibited on Library property. Patrons whose behavior is impaired may be asked to leave.
- Sleeping for extended periods, lying on floors or furniture, or misusing furniture or restrooms is not permitted.
- Weapons, including firearms and knives, are prohibited.
- Library property must be used responsibly and may not be damaged, altered, or removed without authorization.
- Certified service animals are permitted; all other animals are prohibited.
- Bicycles must be parked in designated racks. Skateboards, hoverboards, roller skates, and roller blades are not allowed inside the building or on landscaped areas.
- Solicitation or organized activity requires prior approval from the Library Director or their designee.
- Patrons may not enter restricted areas, remain after closing, or refuse to leave when directed by staff.

Compliance

The Library Board is authorized under the Illinois Public Library Act to exclude individuals who violate Library policies (75 ILCS 16/30-55.55). Violations of this policy may result in removal from the Library or suspension of Library privileges for a period determined by Library management.

Adopted: 1/17/90

Revised: 6/10/26